

# XSi – Global SmartHands & IMAC

## On-Demand Tech Expertise for IT Projects

### Engineers Certified in the following Enterprise Equipment:

#### Servers:

- Dell
- HPE
- HPE/SGI
- Cisco
- IBM
- Lenovo
- SGI
- Oracle/Sun
- Supermicro

#### Data Storage:

- NetApp
- HPE
- IBM
- Dell/EMC
- Hitachi Data Systems

#### Networking:

- Cisco
- Juniper
- Riverbed
- Extreme
- F5 Networks
- Brocade

#### End-User Compute:

- All brands

#### UPS:

- Please ask

**XSi**

Ph: 770-740-0040 (US)  
Ph: +1-770-824-3453 (International)  
[www.xsnet.com](http://www.xsnet.com)



Services available  
for Enterprise/EUC  
equipment



**Certified Services:**  
R2v3, ISO9001, ISO14001,  
ISO45001, R2v3 certified  
and SAE AS5553  
compliant.



**Global experience**  
– US federal and all  
commercial  
industries

**XSi™ IT Lifecycle  
Services &  
Support**



**Certified & TS-cleared**  
(for federal) field  
engineers on-site



**Project management**  
for all deployment  
complexities

## About Us

XSi provides SmartHands & IMAC (Installs, Moves, Adds, Changes) for clients needing on-demand and on-site technical (globally-deployed) expertise for enterprise IT and EUC hardware projects. Whether long-term, short-term, multi-site and complex or a single project, this XSi service frees up internal staff, ensures deadlines are met and ensures the right level of technical expertise is assigned to each task – an overall wiser use of technical labor. In addition to SmartHands or IMAC services, XSi provides IT maintenance services for Legacy & End-of-Support Hardware.

## Service Features

- Scheduled labor
- 360,000 IT Infrastructure Systems Maintained, 850,000 items in stock, 235,000 spare parts delivered every year
- Multi-Tier SLAs
- On-demand technical expertise where project requirements are matched to necessary technical expertise
- Available for data center/networking/End-User Compute environments
- Globally-deployed technical expertise, with available TS (Top Secret) clearance when required
- Same/Next day service availability; Minimum per dispatch
- Optional Add-ons: site audits, IT Asset Disposition, independent hardware maintenance. XSi ITAD services are specifically available throughout North America, EMEA, LATAM and APAC regions.
- Services are delivered through our 45 global offices in 30 countries via 1,200 direct employees



## XSi Certifications

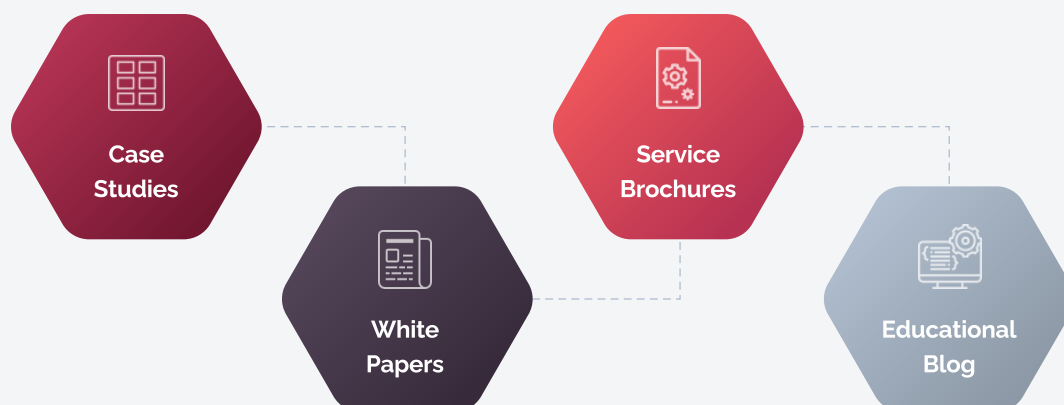
XSi supports the most discerning and security-sensitive enterprise IT departments in the world, which includes: the US federal government, healthcare, financial services & banking, etc

- XSi is R2v3 Certified and XSi is ISO9001:2015, ISO14001:2015, ISO45001:2018 Certified
- Meets SAE AS5553 Standards (Counterfeit Electronic Parts Compliant)
- NIST SP 800-171 Compliant
- Member of GIDEP
- NIST 800-88 Wiping Standard
- Federal Prime Contractor since 1992
- Trusted supplier to DOD (Audited by U.S. Navy) and all of the Top 10 Federal Systems Integrators
- Committed to OEM entitlement compliance. Be sure to check out **XSi Cisco Lifecycle & Asset Assurance!**
- Authorized Resellers for Dell/EMC, HPE, Lenovo and many others

## XSi Clients Include



## Helpful XSi Resources



Follow XSi at LinkedIn

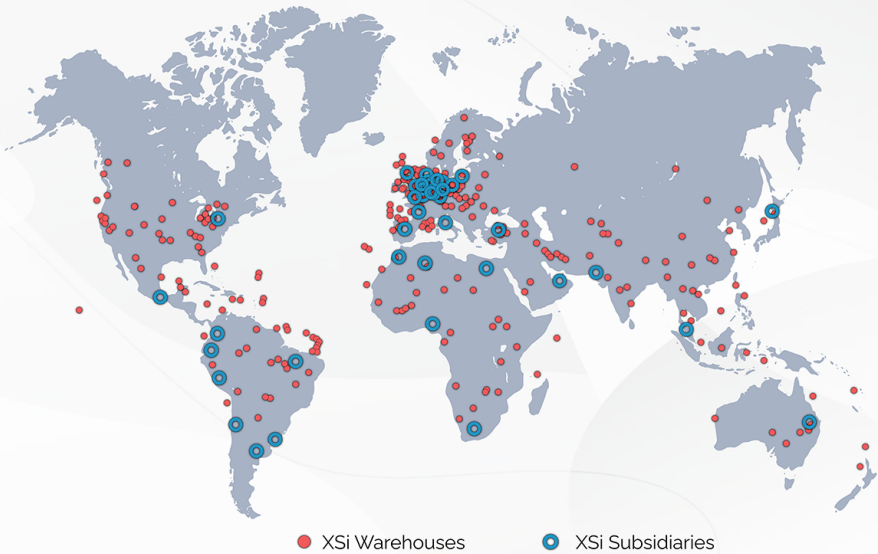


WORLDWIDE COVERAGE

45  
subsidiaries

330+  
stocking  
locations

31  
countries with  
own presence



- United States
- Mexico
- Argentina
- Ecuador
- Brazil
- Chile
- Uruguay
- Columbia
- Peru
- United Kingdom
- Belgium
- France
- Germany
- Spain
- Italy
- Poland
- Austria
- Luxembourg
- Switzerland
- Turkey
- Morocco
- Algeria
- Egypt
- Nigeria
- South Africa
- United Arab Emirates
- Pakistan
- Malaysia
- Hong Kong
- Japan
- Australia

ACTIVE CONTRACTS

More than 165 countries covered

AMERICAS	EUROPE		AFRICA	MIDDLE EAST	APAC
<ul style="list-style-type: none"><li>•Argentina*</li><li>•Belize</li><li>•Bolivia</li><li>•Brazil*</li><li>•Canada</li><li>•Chile*</li><li>•Colombia*</li><li>•Costa Rica</li><li>•Ecuador*</li><li>•Guatemala</li><li>•Guyana</li><li>•French Guiana</li><li>•Honduras</li><li>•Martinique</li><li>•Mexico*</li><li>•Panama</li><li>•Paraguay</li><li>•Peru*</li><li>•El Salvador</li><li>•United States*</li><li>•Uruguay*</li><li>•Venezuela</li></ul>	<ul style="list-style-type: none"><li>•Albania</li><li>•Austria*</li><li>•Belarus</li><li>•Belgium*</li><li>•Bosnia &amp; Herz.</li><li>•Bulgaria</li><li>•Croatia</li><li>•Cyprus</li><li>•Czech Republic</li><li>•Denmark</li><li>•Estonia</li><li>•Finland</li><li>•France*</li><li>•Germany*</li><li>•Greece</li><li>•Hungary</li><li>•Ireland</li><li>•Italy*</li><li>•Kosovo</li><li>•Latvia</li><li>•Lithuania</li></ul>	<ul style="list-style-type: none"><li>•Luxembourg</li><li>•Macedonia</li><li>•Malta</li><li>•Moldova</li><li>•Monaco</li><li>•Netherlands</li><li>•Norway</li><li>•Poland*</li><li>•Portugal</li><li>•Romania</li><li>•Russia</li><li>•Serbia</li><li>•Slovakia</li><li>•Slovenia</li><li>•Spain*</li><li>•Sweden</li><li>•Switzerland*</li><li>•United Kingdom*</li><li>•Ukraine</li></ul>	<ul style="list-style-type: none"><li>•Algeria*</li><li>•Angola</li><li>•Benin</li><li>•Botswana</li><li>•Burkina Faso</li><li>•Cameroon</li><li>•Chad</li><li>•Congo - Brazzaville</li><li>•Congo - Kinshasa</li><li>•Djibouti</li><li>•Gambia</li><li>•Ghana</li><li>•Ivory Coast</li><li>•Libya</li><li>•Madagascar</li><li>•Malawi</li><li>•Mali</li><li>•Morocco*</li><li>•Mozambique</li><li>•Niger</li><li>•Nigeria*</li><li>•Kenya</li><li>•Reunion Island</li><li>•Rwanda</li><li>•Senegal</li><li>•Seychelles</li><li>•Sierra Leone</li><li>•South Africa*</li><li>•Swaziland</li><li>•Tanzania</li><li>•Togo</li><li>•Tunisia</li><li>•Uganda</li><li>•Zambia</li><li>•Zimbabwe</li></ul>	<ul style="list-style-type: none"><li>•Armenia</li><li>•Azerbaijan</li><li>•Bahrain</li><li>•Egypt*</li><li>•Georgia</li><li>•Iraq</li><li>•Israel</li><li>•Jordan</li><li>•Saudi Arabia*</li><li>•Kurdistan</li><li>•Kuwait</li><li>•Lebanon</li><li>•Oman</li><li>•Pakistan*</li><li>•Qatar</li><li>•Turkey*</li><li>•United Arab Emirates*</li><li>•Yemen</li></ul>	<ul style="list-style-type: none"><li>•Afghanistan</li><li>•Australia*</li><li>•Brunei</li><li>•Cambodia</li><li>•China</li><li>•Hong Kong*</li><li>•India</li><li>•Indonesia</li><li>•Japan*</li><li>•Kazakhstan</li><li>•Macau</li><li>•Malaysia*</li><li>•Mongolia</li><li>•Myanmar(Burma)</li><li>•New Caledonia</li><li>•New Zealand</li><li>•Philippines</li><li>•Singapore</li><li>•Sri Lanka</li><li>•South Korea</li><li>•Taiwan</li><li>•Thailand*</li><li>•Timor Leste</li><li>•Hawaii</li><li>•Vietnam</li></ul>

\* Subsidiaries We are also able to find solutions in almost all other countries.