

# XSi – Independent IT Maintenance

## For Server & Storage Hardware

### Original Equipment Manufacturers Supported

#### Server Products Supported

Which assets are eligible for XSi independent support? XSi provides an easy-to-deploy Server Hardware Assessment to identify assets which are past/approaching key milestone dates (post-warranty, EoS or EoL).

- Dell
- HPE
- HPE/SGI
- Cisco
- IBM
- Lenovo
- SGI
- Oracle/Sun
- [Click Here](#) for a complete list of supported products.

#### Data Storage Products Supported

Which assets are eligible for XSi independent support? XSi provides an easy-to-deploy Storage Hardware Assessment to identify assets which are past/approaching key milestone dates (post-warranty, EoS or EoL).

- NetApp
- HPE
- IBM
- Dell/EMC
- Hitachi Data Systems
- [Click Here](#) for a complete list of supported products.

**XSi**

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[www.xsnet.com](http://www.xsnet.com)



#### Flexible Service Options:

You get to decide what coverage days & times are needed for your equipment



#### Independent Hardware Maintenance:

Enhanced service options for eligible servers and data storage



#### No-Risk Service Assessment:

Together we will discover what service and cost problems can be solved

**XSi**™ IT Lifecycle Services & Support



#### More Money in your Budget:

You can save significantly, reductions averaging 60 - 80% are typical



#### Certified Services:

R2v3, ISO9001, ISO14001, ISO45001, R2v3 certified and SAE AS5553 compliant.

### About Us

Founded in 1990 and recognized by Gartner, XSi helps companies with their IT Lifecycle Services and Support. Services begin with the installation of new technology as well as de-installation, moving, consolidating, onsite disk wiping & destruction, IT Asset Disposition (ITAD) of legacy equipment, including resale or recycling. In addition, XSi provides lower-cost, Third Party Hardware Maintenance for installed models and extends the life of legacy, enterprise-brand servers, storage, network hardware and other devices, including UPS systems and supercomputers. XSi sells to federal agencies, System Integrators, Global 2000 Enterprises, OEMs, distributors, channel clients and partners.

### Hardware Service Features & Options

- **No Forced Tech Refresh:** Support for post-warranty, End-of-Support or End-of-Life hardware
- **Focused on Quality/Security:** Multiple certifications to ensure highest standards and controls
- **Ready in Advance:** Robust parts-sparing model with proven logistics and 600+ forward stocking locations
- **24x7x365 Techs:** Fully-cleared field staff for onsite break/fix support, backed by L3/L4 experts
- **Ongoing & Proactive:** Lifecycle Management guidance from Configuration Management Database (CMDB)
- **No-Wait-Service<sup>SM</sup>** – support coverage guarantee for assets awaiting a formal addition to the contract
- **Professional Services Available:** Data Center Relocations, SmartHands/IMAC and certified IT Asset Disposition in North America, EMEA, LATAM and APAC regions.



## Certifications

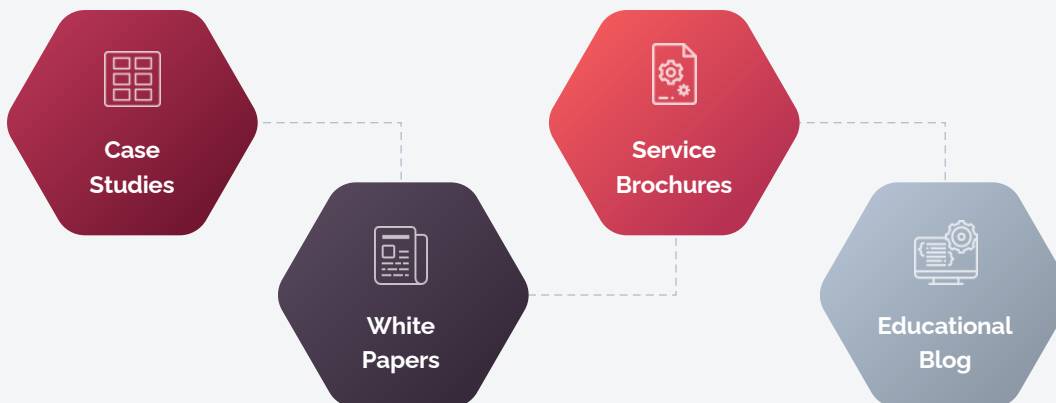
XSi supports the most discerning and security-sensitive enterprise IT departments in the world, which includes: the US federal government, healthcare, financial services & banking, etc.

- XSi is R2v3 Certified and XSi is ISO9001:2015, ISO14001:2015, ISO45001:2018 Certified
- Meets SAE AS5553 Standards (Counterfeit Electronic Parts Compliant)
- NIST SP 800-171 Compliant
- Member of GIDEP
- NIST 800-88 Wiping Standard
- GSA Schedule 70 SIN 811212 valid through 9/3/2022
- Federal Prime Contractor since 1992
- Trusted supplier to DOD (Audited by U.S. Navy) and all of the Top 10 Federal Systems Integrators
- Committed to OEM entitlement compliance. Be sure to check out [XSi Cisco Lifecycle & Asset Assurance!](#)

## XSi Clients Include



## Helpful XSi Resources



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